



**911 IS A SPECIAL PHONE NUMBER USED TO CALL FOR HELP**



Police Dispatcher



Police



Fire



Ambulance



**ONLY DIAL 911 IN EMERGENCIES TO SAVE A LIFE**

## PHONE NUMBERS

Emergencies ..... 911

Dad work \_\_\_\_\_

Mom work \_\_\_\_\_

Dad cell \_\_\_\_\_

Mom cell \_\_\_\_\_

Family: Name \_\_\_\_\_

Number \_\_\_\_\_

Friend: Name \_\_\_\_\_

Number \_\_\_\_\_

Neighbor: Name \_\_\_\_\_

Number \_\_\_\_\_

Notes \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# KIDS GUIDE TO 911



**MARANA POLICE DEPARTMENT**

11555 West Civic Center Drive, Bldg. B  
Marana, AZ 85653

Non-emergency: (520) 382-2000

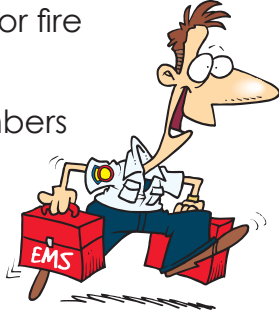
Emergency: 911

[www.marana.com](http://www.marana.com)



## WHAT IS 911?

- 911 is an emergency telephone number that connects you with the police or fire department.
- Dialing the numbers 911 on your telephone can HELP SAVE A LIFE!
- Police, firefighters or an ambulance will come to wherever you tell the 911 operator there is an emergency.
- 911 is for serious situations; never treat it like a joke.



- When something unusual happens, it is natural to feel afraid. The 9-1-1 operator will help you through the emergency, but you must speak clearly and listen to the operator's questions carefully.



## WHEN SHOULD I CALL 911?

### Medical emergencies

If someone is unconscious or seems seriously hurt in any type of accident.

### Witnessing a crime

If you see a break-in, fight or other dangerous crime occurring.



### Someone yells "Call 911!"

Take these words seriously, especially at the scene of an accident or crime.

### Danger

If you are in immediate danger or if you need help deciding how to stay safe in a scary situation.

### Remember

If calling from a cell phone, make sure to give your location.

You don't need money to call from a pay phone.

## WHAT SHOULD I DO WHEN I CALL?

- Stay calm.
- The operator will ask, "What's your emergency?"
- You should answer slowly and clearly when describing what is happening.
- Tell the operator your name and where the emergency is occurring.
- Answer all of the operator's questions the best that you can.
- Do not hang up until the operator says it's ok to do so.
- Many times, you will talk to the operator until an ambulance or police officer arrives at the scene.



MANY DIFFERENT VEHICLES COULD COME TO YOUR RESCUE...



POLICE CAR...



FIRE TRUCK...



OR AMBULANCE.