# PERMIT TRACKER



#### **BENEFITS & FEATURES**

- ✓ Check the status of an application
- ✓ Access to plan review status & comments
- ✓ Verify fees paid or balances due
- ✓ Schedule or cancel inspections 24/7
  (3pm cutoff time still applies)
- ✓ Email confirmations of inspection scheduling
- ✓ Inspection results emailed in real time upon completion
- ✓ Access to inspection comments

## **GETTING STARTED**

Contact our office at (520) 382-2600 to activate your account and get a temporary password.

One account log-in is provided for each company.

## What you'll need

- 1 Contractor's License Number (ROC)
- 2 Main office phone and address
- 3 Main office email address (used for notifications)

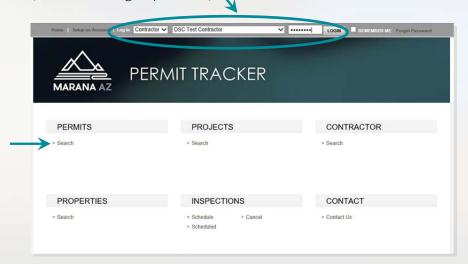
## First time log-in

You will need to **change your password** & **select a security question** the first time you log in. The security question is used to reset your account if you forget your password. The Town does not have access to this so be sure to safely store this information.

#### FINDING INFORMATION

Go to <a href="www.maranaAZ.gov/PermitTracker">www.maranaAZ.gov/PermitTracker</a> - Most information is publically available using the <a href="mailto:search function">search function</a> for permits, projects or properties.

A contractor log-in is required to schedule or cancel inspections. (See scheduling inspections)



The easiest way to find information is by entering your permit number or project number. If this is not available, you can also select different search criteria such as an address, subdivision name, etc.

Then click search.



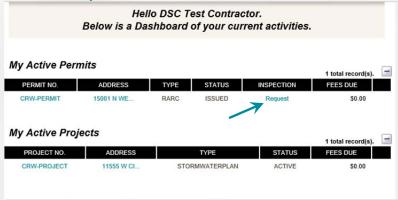
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# DEVELOPMENT SERVICES ONLINE BUILD A COMMUNITY WITH US

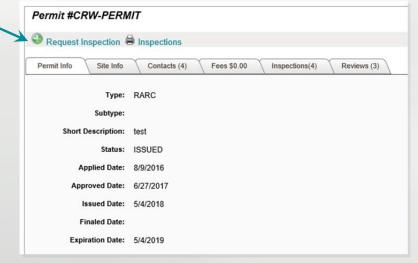
#### SCHEDULING INSPECTIONS

**You will need** your account log-in, permit number(s) & contact information.

- 1 Log in to your contractor account.
- 2 Find the permit under "My Active Permits" on the dashboard, then click request.



OR **search** using the permit search function (*See finding information*) & click on **request inspection**.



- 3 Verify contact information. Scheduling email confirmation will be sent to the email address provided.
- 4 Select the desired inspection type & requested date.
- 5 Then click add inspection. Repeat steps 3, 4, & 5 to schedule additional inspections on the same permit.
- 6 Click submit to complete the request. Check your email for confirmation.

